



November 3, 2023

Dear Jamie,

Cleans better, dries faster, stays cleaner longer...

I've known this mantra for over a decade now. I always want to add "and smells great" to your slogan because they house smells so wonderful once you've finished cleaning the carpets.

As stated, I've been using and referring CitrusSolution of Decatur for over a decade. The product and results are great, and the carpet feels so clean without any soaps or chemicals left over. As usual Jamie, you got out pet stains that had been in the carpet for a while!

You are always on time, professional, and do great work. I am continually shocked at how competitively priced your area rug cleaning services are compared to the rest of the industry. Instead of charging additional fees for an area rug, it is just the same cost as cleaning a room.

I was also excited about my "gift" for using your services – my own bottle of Citrus Solutions. This is by far the best spot cleaning product I've ever used.

Thank you again for the great work! I enjoy referring you and will continue to do so.

Sincerely,

A handwritten signature in blue ink that reads 'Clay Jeffreys'.

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