



December 19, 2023

Dear David,

When my stylist moved out of state, I was back in the dreaded space of not knowing who would cut my hair! For whatever reason, for me personally, it isn't a fun place to be. I feel finding someone to cut your hair challenging. I mean, hair cutting/styles are personal and leaves an impression. Finding someone I'm comfortable with is paramount.

Before my previous stylist moved, you began attending meetings at the Emory team. I learned lots of tidbits about the profession (for example, tools shouldn't be left in the blue solution for too long as it can cause other problems along with proper ways to maintain a beard) and how you treat customers (each client has a file with notes on preferences). Your knowledge and customer service definitely made me comfortable enough to sit in your chair when I needed a new go-to stylist.

Upon arriving, I was offered a nice place to wait with plenty of beverage options. You were ready to see me on time for my appointment. We began with lots of questions to find out what I am looking to have done with many check-ins during the haircut. I was pleased with the result and knew I'd be coming back.

I've been in the chair numerous times now. While you still glance at your notes, our conversations mainly revolve around travel, sports, and current events. How it should be for a haircut! You are indeed a barber for gentlemen. I refer you every chance I get, and will be back in the chair for another cut soon!

Sincerely,

A handwritten signature in blue ink that reads 'Clay Jeffreys'.

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