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December 18, 2023  
Go Roofing Atlanta  
c/o Zach Floyd  
895 Hampton Bluff Drive  
Alpharetta, GA 30004

Zach,

I want to take this opportunity to thank you all of your help in my replacement of our roof. Hearing your information that you provided each week, lead me to believe that I may have some roof damage based on some material that I was seeing come off the current shingles.

When you first came out, you did not rely on a drone to do the inspections, but you put boots on the roof (literately) and did a full inspection including pictures of not only the roof, boots, chimney cap. You advised that there was pretty extensive hail damage and showed me the pictures but also a computer program that tracks when, where and how much hail it dropped in a specific area and our house fit right into the path of the storm

I advised you that the choice of color would not be up to me, but Rene' and when you meet with her to go over the options, she was very impressed and picked out a great color for our house. The best part is you have a Private Adjustor (PA) on staff where she took care of all of the communication between myself and the insurance company. She even worked to get us an additional amount via a supplement for the Chimney and some additional gutters.

The day of the replacement, the crew was there ready to go at 7:00am and they covered the bushes, flowers and anything that possibly could be damaged. When they completed the work that afternoon, everything was picked up, cleaned and swept twice for loose nails. You even came back out two more times and did more sweeps of the property to find any nails that may have been missed.

Your professionalism, help and communication were more than I expected and I will most definitely refer you out to family, friends and clients.

Thank you,

David Machost