



**PAUL
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PERSONAL INJURY LAW

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Shawn Livingston
Total Home Repair, LLC

Dear Shawn:

Three old toilets sitting in a house: one humming, one chirping, and one whistling, in three-part harmony. These leaky, squeaky toilets needed tuning or replacement (or something)—anything to silence them. They were draining my patience. As a busy professional I don't have time to do any maintenance around my house, nor do I have the will, skill, knowledge, or tools to do so. That's why I'm so glad to know you.

Travelling across town through stormy weather and heavy traffic, you arrived at my house right on time. Replacing three toilet fill valve assemblies and flappers stopped the leaking and the noise. You also replaced the front door deadbolt lock, insulated a leaking window, and inspected other windows and an outdoor dryer hood cover. You worked quickly and efficiently and did an exceptional job at a fair price. Now everything is working as it should.

Thanks again, and I look forward to hiring you in the future and referring my friends and clients you to.

Sincerely,

Paul Shimek III,
Personal Injury Attorney
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