

Chris Marosy Integrity Construction Services Tyrone, GA 30290

Dear Chris,

Thank you seems inadequate for all of the things you have done for me over the last 3 years. First it was a major water leak due to the builder not installing the siding properly. Next it was a major remodel of a 30-year-old bathroom that is now fun to use. And finally, another major water leak due to the builder not installing the siding properly. The last one could have been an absolute nightmare for me that could have ruined my dream vacation to Australia and New Zealand that I had been planning for 2 years.

The night before I left, I discovered a large water puddle in my living room near a window. It was a rainy Friday night and I was leaving the next day at noon. I called you first thing in the morning explaining my situation. You came right out on that Saturday and accessed the situation. It was a leak that had been going on for sometime but only manifested itself recently. You took care of contacting the mold specialist to start the repair process. You kept me informed by email about the situation, including pictures so I knew exactly what was going on. Because of your professionalism, I was able to stay relaxed during my trip knowing that you would take care of everything.

Thank you again for your willingness to take on this latest job without me being in the country. I hope I never find any more builder errors but you will be the first one I call if I do! And I can't wait to show you my pictures of me standing in front of the Sydney Opera House with a big smile on my face!

Sincerely,

Carol Jensen-Linton Juice Plus+ www.caroljl4.juiceplus.com