



Cindy DeMaio

475 South Main Street

Jasper, GA 30143

Lindsay Prose

Zach's Grading and Tree Removal

1070 Cartersville Street

Ballground, GA 30107

8/7/2019

Lindsay,

Chris and I were so excited about the old trees in our new home and were heartbroken to learn that we would have to cut down four of them. When Zach came out to give us a free estimate, he was knowledgeable and professional. He explained in detail the reasons why it was in our best interest to take down the trees and shared that one of the trees might have a chance to survive the construction if he just pruned the limbs back. He listened to our concerns and made certain that we understood exactly what was going to happen when the crew would come out to begin the work.

The quote you provided was timely and reasonable and you scheduled the appointment to take the trees down within a very fast time frame. We were amazed at the expertise that your crew showed during the entire process, even expressing concern about our neighbors and their property. By the time you left, our yard looked as though no one had ever been there...not a branch, twig, or leaf in sight. Absolutely incredible after taking down such large maples-one of which had a 10' diameter.

Thank you for your expertise, professionalism, and concern for your customers. We were so impressed with the service Zach's Tree Removal provided and would gladly recommend you to all of our friends.

Warmly,

A handwritten signature in black ink that reads 'Cindy DeMaio'.

Cindy DeMaio