



April 22, 2020

I would like to endorse Clay Jeffreys as a mortgage broker. I had an adjustable rate loan that was beginning to adjust up to an unacceptable level. I knew that Clay could help me make the best decisions about how to move to a permanent loan and how to prepare for loan approval.

Listening to Clay week after week assured me that Clay could handle every situation that could possibly come up during the loan process. When I mentioned to Clay that I wanted to refinance my home loan, Clay immediately and I mean immediately got to work. He told me the initial information that he needed so he could evaluate the situation. He told me, he emailed me and he texted me. I got him the information and he immediately told me the initial steps that I needed to take.

This was a four-month process that required Chad Meisner, my financial adviser to help me move some money to make the loan numbers work. Clay was sure to keep all parties informed as to what was needed. We finally got to the end of the road and one more bump showed up in the road to approval. Clay called me and told me what the problem was but in the next sentence told me the solution. I agreed that I could do what he suggested and 24 hours later he texted me that the loan was approved. I will close the loan this afternoon. This refinance will save me 12,000 a year.

I am thankful for Clay Jeffreys persistence and dedication to his customers.

Eldred Taylor M.D.