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December 19, 2019

Mr. Kevin Flink  
Cruise Planners  
[www.rewarding-travel.com](http://www.rewarding-travel.com)  
954-263-2691

Dear Kevin:

As you know, Norway is home for my daughter and I needed to take a trip to see her on a relatively short notice for a celebration.

For this trip, since you had recently joined our Powercore Team, I reached out to you and asked you to handle the travel arrangements.

With your focus on all the details, it was so easy for me to finalize the plans for this trip. You provided me with a list of options based on my travel dates, destinations and preferences and then you ranked the options based on your expertise.

Plus, it was a comfort knowing that, if any issues had arisen during the trip, you were only a phone call away and would have responded with urgency.

My thanks to you for making planning this trip so easy and stress-free for me and I look forward to recommending your services to others.

Regards,

Ed Torrence