



**2451 Cumberland Parkway
Suite 3505
Atlanta GA 30339**

January 26, 2021

Kelly Williams
341 D Bob Industrial Dr.
Unit B
Peachtree City, GA 30269

Dear Mr. Williams,

I want to thank you for taking care of the oil change for my truck. It might not seem like a big service issue, but since I make my living with my truck, it's important that it stays running and service appointments run smoothly. And as we had an opportunity to discuss, one of the reasons for predictable service appointments is the planning that Kelly's Automotive Repair does for their clients.

When the time for my appointment came, the oil filter was already there along with the right oil for my vehicle. The appointment went smoothly. But the most important thing was the preventative maintenance checks they performed. They checked my brakes and mentioned they were probably next up for service. This way I can plan when I need to schedule the next appointment.

Scheduling service and having the confidence that the service team will be ready means I can schedule my business appointments with confidence. Proactive service advice keeps me from having to work around emergencies. Kelly, thank you very much for making maintenance less stressful and keeping my business rolling.

Best regards,

Mike Smith